



Notice No: 18/2023
20 Oct 2023

Traders and Declaring Agents

Dear Sir/Madam

TRADENET EXTENDED DOWNTIME

In addition to the usual housekeeping time for TradeNet on Sundays from 4am to 8am, we wish to inform you that Singapore Customs will be performing system maintenance work which will affect TradeNet for the following date and time.

Date	Time	Duration
5 Nov 2023 (Sunday)	4am to 4pm	12 hours

2 You are advised not to submit any applications through TradeNet during the above-mentioned period. Please submit your applications through TradeNet after the indicated timing above.

3 Please bring the contents of this Notice to the attention of your staff. To minimise disruptions to your business operations, kindly plan in advance and submit applications before the downtime. We apologise for any inconvenience caused.

Yours faithfully

Teh Thiam Siong
Director, TradeNet Office
for Director-General of Customs
Singapore Customs

(This is a computer-generated notice. No signature is required.)

We hope that this notice has been written in a way that is clear to you. If not, please let us have suggestions on how to improve this notice at customs_documentation@customs.gov.sg.